



Restore my MinID user

Ref: 14/00635

MinID is a personal login to public services.

To restore your MinID user, please fill in and send this form to the Norwegian Digitalisation Agency. You will receive a letter with a confirmation that your MinID user has been restored.

When restored, you will receive a PIN-codeletter and you must register as a new user in MinID.

NOTE: To restore BankID, Buypass or Commfides you must contact the e-ID provider itself.

To restore your BankID, please contact your bank. You can find contact information on the website: <https://www.bankid.no/Om-oss/Kontakt-oss/Brukerstotte-i-bankene1/> (Norwegian language only).

To restore your Buypass e-ID, please call phonenumber: (+47) 22 70 13 00 or visit the website: <http://www.buypass.no/privat/kundeservice/kontaktskjema-sperring/> (Norwegian language only).

To restore your Commfides e-ID, please call phonenumber: (+47) 21 55 62 60 or visit the website: sperring@commfides.com.

Gjenopprett min MinID bruker

Personal identification number
(11 digits):

First name:

Surname:

Address:

Date og place

Signature

Send the form to:

Digitaliseringsdirektoratet
Skrivarvegen 2
6863 Leikanger