



Restore my MinID user

Ref: 14/00635

MinID is a personal login to public services.

To restore your MinID user, please fill in and send this form to the Norwegian Digitalisation Agency. You will receive a conformation by pos or in your digital mailbox that your MinID user has been restored.

When restored, you will receive a PIN code letter and you must register as a new user with MinID.

NOTE: To restore BankID, Buypass or Commfides you must contact the e-ID provider itself.

To restore your BankID, please contact your bank. You can find contact information on the website: https://www.bankid.no/Om-oss/Kontakt-oss/Brukerstotte-i-bankene1/ (Norwegian language only).

To restore your Buypass e-ID, please call phonenumber: (+47) 22 70 13 00 or visit the website: http://www.buypass.no/privat/kundeservice/kontaktskjema-sperring/ (Norwegian language only).

To restore your Commfides e-ID, please call phonenumber: (+47) 21 55 62 60 or visit the website: servicedesk@commfides.com.

Gjenopprett min MinID bruker	
Personal identification number (11 digits):	
First name:	
Surname:	
Address:	
Date og place	Signature

Send the form to:

Digitaliseringsdirektoratet Skrivarvegen 2 6863 Leikanger